

Terms & Conditions

Payment

- A \$200 deposit is required at time of booking, which goes towards your catering/bar tab
- Catering must be pre-ordered and fully paid a minimum of 14 days prior to the function

Cancellations

All cancellations must be made in writing by the customer to the Group Functions Manager.

If you are no longer able to go ahead with your function and wish to cancel the refund method will be as follows:

1. 50% refund of the deposit for cancellations made within 28 to 21 days
2. 25% refund of the deposit for cancellations within 20 to 15 days
3. No refund of the deposit for cancellations made within 14 days

Damages/Decorations

- The customer is financially liable for all damages to venues fixtures or fittings whether sustained through their own actions, or through the actions of their guests, contractors, and sub-contractors including movement in or out of the venue
- Any styling or event theming of the venue in any form is at the discretion of management and must be approved by the Group Functions Manager in advance
- If you are considering decorations for your function please consult the functions team to ensure these will be permitted in the venue - confetti or table scatters of any form are not permitted

External Food & Beverages

The customer and their guests are not permitted to bring food or beverages on to the premise with the exception of celebration cakes. We do not charge a cake fee, but a knife, cutlery, and napkins will be supplied at the event.

Insurance & Public Liability

- Under no circumstances will Varsity Group take responsibility for any items brought into the venue by the customer or their guests
- It is the customer's responsibility to ensure the security of their possessions as well as those of their guests
- Varsity Group hereby advises the customer that Varsity Group and all Varsity venue locations will not take responsibility for lawsuits or damage incurred by anyone

Minors

- All Varsity Group locations are licensed venues; all patrons must be 18 years or older and may be required to present photo ID to enter
- Juveniles are welcome in the venue accompanied by their parents or legal guardian until 10 PM

18th Birthdays

Varsity welcomes 18th birthday parties, however, we do have requirements in place. All underage patrons must be presented to management/security at the time of arrival and asked to wear an identifying wristband. A zero-tolerance policy will be in effect on both underage guests consuming alcohol and other guests supplying alcohol to underage guests. This will result in both parties being ejected from the venue immediately.